PRACTICE PARTICIPATION GROUP

**MINUTES OF MEETING HELD 7th September 2023**

Present:

Staff: Angela Allenby, Dr S Kurien-George

Patients: Chairman BJE, JB, AB, SB, JC, MSB, BB

Chairman : BJE opened the meeting

Apologies: HS, JE

**Minutes from last meeting**

Minutes approved by the PPG as a true record.

**Matters Arising:**

None

**Proposed Changes in Scunthorpe General Hospital**

Meeting date changed from 14th September to 7th September to discuss the proposed changes in services at Scunthorpe General Hospital. It has been suggested that Cardiology, Paediatrics, Gastro and Respiratory would be based in Grimsby and a minimal service would be operating at SGH. Petition had been started in the community which has just under 4000 signatures at present. Group discussed the ramifications of this move which is under consultation this month. PPG wanted to do something to express their thoughts and wishes; it was decided that PPG would produce a letter to be sent to local MP, Holly Mumby-Croft and also to Prof. Stephen Eames at the ICB to voice their disagreement for these changes. BJE will be in touch with Angela for next steps. BJE also agreed to contact other PPG Chairs to see if they could also voice their concerns if in agreement. Angela will discuss with other practice managers too.

**Practice Report:**

* Covid Vaccinations: Starting Autumn vaccinations – ICB want practices to co-administer with flu where possible. Care Homes and Home visits planned for 20th and 21st September and just waiting to see if we can have extra vacs delivery for planned clinics on 23rd September which is a Saturday. Angela will send out invites once supply has been confirmed.
* Phones have been off since last Saturday – ETS phone engineer unable to repair as a driver had hit a telegraph pole last weekend and we need to wait until BT Openreach have repaired. Practice has been using mobile and phone diversion since Monday therefore the usual messages are not being sent; Angela has text patients to keep them update and also put on practice website – hoping repair will be today but local Care Home have said it will be 9th which is next Saturday. Angela has tried to escalate but Openreach only speak to phone engineers who have done their best. ICB are aware and were happy that the practice had done all they could.
* Practice has a new regular GP on Tuesday afternoons in the surgery to replace the remote GP session that day. All clinic sessions are now face to face (telephone slots are available upon request).
* Safe doctor appointments have ended end of July 23 with no plans at moment to reinstate.
* Practice hoping that the building work will start end of September – just waiting for definite confirmation from builder. Cadent are doing some pipe work on Sunday 17th September which should be all sorted on the day so no disruption to the practice.
* PCN are currently trying to recruit a new physio and mental health worker. We have managed to have a couple of sessions from other practices first contact physio in the meantime.
* Practice Vision development continues to be focused on access and considering the new initiative by NHS England for dealing with patients on their first contact which surgery has been doing for some time.
* Nurse has returned after working from home during her recuperation.
* Dr George is currently updating trainer training and for Oswald Road to be a training practice. We have a medical student with us for next 8 weeks training under Dr George.

**PPG Forum**

Meetings still not happening at the moment, and nothing planned but will let us know if anything transpires. As above, BJE will contact re the proposed changes to SGH.

**Friends & Family Comments**

FFT comments shared with PPG Group for last month:

Again, less than 7% of poor comments; some comments re being late and not being seen – discussed that this is the clinicians call and would try to see if could however not safe to cut appointment times. Angela is happy to discuss any issue with patients however as these are anonymous difficult to address individually. MSB advised he was very happy with his blood appt at the surgery and was seen very quickly.

**Any other business**

PPG confirmed that they are happy with the surgery and would like us to let the staff know that they are happy with the services provided.

No other business – meeting closed.

**Next meeting will be held on Thursday 14th December 23 at 11am**

**(Future meetings planned: Thursday 14th March at 11am)**

**The Patient Participation Group at The Oswald Road Medical Centre welcomes new members to join their meetings. Please inform the reception if you would like to attend the meetings.**