PRACTICE PARTICIPATION GROUP

**MINUTES OF MEETING HELD 14th December 2023**

Present:

Staff: Angela Allenby, Dr S Kurien-George

Patients: Chairman BJE, AB, MSB, BB

Chairman : BJE opened the meeting

Apologies: HS, JE, JB, JC

**Minutes from last meeting**

Minutes approved by the PPG as a true record.

**Matters Arising:**

None

**Proposed Changes in Scunthorpe General Hospital**

Letter was sent to local MP, Holly Mumby-Croft and also to Prof. Stephen Eames at the ICB to voice the disagreement for these changes on 19th September 23.

Response letter was received dated 10th October 23 advising the following:

The Integrated Care Board is now running a 14-week public consultation, which launched on 25th September and will remain open until 5th January 2024. When the consultation opened on 25th September, a full Consultation Document and a wide range of supporting information was made available so people can find out more about the proposal and why we believe it will make hospital service better and ensure that people with the most urgent and complex needs will get the right care when they need it.

Link for the survey/consultation was sent out to patients and other surgeries have done the same.

**Practice Report:**

* Covid/Flu Vaccinations: Finished at the practice now for Autumn. Still offering flu vaccinations to those eligible. Not had a great uptake from Under 65’s and practice will reduce their order for next year unless the criteria change again to include 50-64 year olds.
* Update : re Phones were back on 20th September.
* Building work had been done and decorator is in at the moment so hopefully new treatment room will be up and running from January. We are in the process of ordering equipment etc.
* PCN are recruited a first contact physio; we have had a few more sessions from other practices first contact physio in the meantime but hopefully new one will be starting in January.
* We had two students since September and have a new medical student with us for next 8 weeks training under Dr George from 8th January 24.

**PPG Forum**

BJE attended the Zoom meeting on 22nd November 23 and minutes have been forwarded to PPG. Nothing to report.

**Friends & Family Comments**

FFT comments shared with PPG Group for last month:

Majority of comments in the Very Good/Good categories; less than 3% on Neither/Poor. Angela is happy to discuss any issue with patients however as these are anonymous difficult to address individually.

**Any other business**

PPG confirmed that they are happy with the surgery and would like us to let the staff know that they are happy with the services provided.

No other business – meeting closed.

**Next meeting will be held on Thursday 14th March 24 at 11am**

**(Future meetings planned: Thursday 27th June 24, 12th September 24, 12th December 24 )**

**The Patient Participation Group at The Oswald Road Medical Centre welcomes new members to join their meetings. Please inform the reception if you would like to attend the meetings.**